

Please read and respond via email to our office as soon as possible so that we may continue with your virtual visit. Thank you

It is absolute important that we have your current active insurance information for us to file correctly. Please give us your insurance name.

If your insurance is changed recently, we will need more detail information about that insurance. please send a copy of front and back of card attached to this email.

Please respond stating who will be present with child along with relationship.

To do Virtual exam better way if you have laptop, Tablet connected to wi-fi. But if you don't have, we can do with phone. we will need an email address to use to send your appointment link. For a Cell phone please let us know your cell number so we can send link there.

By responding via email, you are agreeing that we may communicate about your child's health through a virtual visit and you are agreeing that we file your insurance for today's virtual visit and if insurance should not cover this service. You will be responsible for today's charges.

Co-payment is required before services. You may make a payment through your patient portal. If do not have access to your child's portal you may pay over the phone prior to visit.

To participate in a telemedicine visit, you will need the following:

- **Access to a personal computer or tablet with Wi-Fi or a cell phone. In addition, your devices need to be equipped with a**

camera and microphone and please make sure that it is in working properly.

- To check your microphone and camera with chrome browser or safari. To fix the problem please Use this website.**
- (To access these links press Control key & click link) or Copy following link and paste in browser that will give you directions how to fix the problem.**

<https://support.google.com/chrome/answer/2693767?co=GENIE.Platform%3DDesktop&hl=en>

<https://help.doxy.me/en/articles/2427129-allow-access-to-camera-in-safari>

Virtual Visits we currently offer visits through two platforms, Google chrome and Safari

When it's time for your appointment, you will receive a link from our office via email or text

- Click that link to begin your visit**

Virtual visits will start after we send you Email or Text.

If you have any question, please call our office 918-455-4140

Thank you.